

## Experience Niagara Falls

4 Days | 3 Nights

Niagara, ON

DM-CT YNFEXP

This tour is fully customizable

Tour Operates: 01 Jan 2024 to 31 Oct 2024

Cruise to Niagara Falls at your own pace, relishing scenic views on your comfortable motorcoach transfer. Dive into the heart of Niagara with the Adventure Pass, unlocking must-see attractions like the Voyage to the Falls. Capture the magic of Niagara, from Horseshoe Falls to vibrant Queen Street. Your personalized encounter awaits—book now for an unforgettable, flexible, and value-packed experience!



### Highlights

- **Luxury Stay:** 3 nights in a cozy hotel, ensuring restful evenings after exhilarating days.
- **Mist-Filled Cruise:** Feel the falls up-close on the Voyage to the Falls Cruise - a thrilling, sensory feast.
- **Adventure Pass Perks:** Unlock top attractions with the Adventure Pass - endless awe at every turn.
- **Customizable Experiences:** Option to upgrade to Niagara Falls Pass upgrade for even more breathtaking sites.
- **Convenient Travel:** Enjoy seamless exploration with 48-hour WEGO Bus Tickets included.

### Includes:

- ✓ 3-nights accommodations.
- ✓ Voyage to the Falls Boat Tour.
- ✓ Niagara Adventure Pass - Experience the awe of Niagara with the Adventure Pass. The Adventure Pass unlocks top attractions like the signature experience of Journey Behind the Falls, Niagara's Fury, White Water Walk, and a 48-hour WEGO Bus Tickets.
- ✓ Taxes, HST.

For enquiries & bookings, please contact us at

Phone: +1 416 425 8001

Email: [sales@dmci.ca](mailto:sales@dmci.ca)

### Day 1 – Arrive at YYZ International Airport ON.

Welcome to Toronto! Upon your arrival and after you've retrieved your luggage, please make your way to the transfer desk. Here, you'll find options for your transfer on your own to the beautiful town of Niagara Falls. This journey promises scenic views and a comfortable ride, allowing you to relax and take in the stunning Canadian landscape. Enjoy your trip!

*Overnight in Niagara, ON*

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### Day 2 – Niagara Adventure pass + Voyage to the Falls or Niagara Wonder Pass Plus.

#### Highlights

- Voyage to the Falls Boat Tour.
- Niagara Falls Adventure Pass.

Embark on City Cruises' Voyage to the Falls, the ultimate Niagara adventure! Feel the exhilaration as you sail into the heart of the falls. Experience the thunderous roar and refreshing mist of Niagara up-close. This unforgettable journey offers stunning views and photo ops, making it a must-do for every visitor. Don't just see the falls; live the experience!

Discover the wonders of Niagara with the Adventure Pass Classic! This pass grants access to four iconic experiences: Journey Behind the Falls, Niagara's Fury, the Butterfly Conservatory, and the Floral Showhouse. Revel in breathtaking views, explore nature's marvels, and feel the power of the falls up close. It's your ticket to unforgettable memories at Niagara Falls!

Unlock Niagara's best with the Adventure Pass Classic! Gain entry to signature experiences: Journey Behind the Falls, Niagara's Fury, White Water Walk. Plus, enjoy seamless travel with a 48-hour WEGO Bus Pass, connecting you from your hotel to these spectacular attractions. Immerse yourself in the falls' power, marvel at nature's fury, and explore scenic trails with ease!

You have the option to upgrade your Niagara Falls Adventure Pass that includes more attractions including Niagara Parks Power Station General Admission, Whirlpool Aero Car.

*Overnight at Niagara, ON*

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### Day 3 – Day Free

Enjoy the freedom of a day exploring Niagara Falls, Ontario, at your own pace. From the iconic Horseshoe Falls to charming Clifton Hill, every corner invite discovery. Wander along the scenic Niagara Parkway or revel in the vibrant energy of Queen Street. Capture the beauty of the falls from various viewpoints, and savor local cuisine at quaint eateries. With no set itinerary, embrace the spontaneity of your adventure—whether it's a leisurely stroll through Niagara Parks or an impromptu visit to the captivating attractions. Your free day promises serendipitous moments and a personalized encounter with the enchanting Niagara region.

*Overnight at Niagara, ON*

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## Day 4 – End of your Niagara Experience Tour.

This morning marks the end of your Niagara Experience tour. Hotel check-out time is at 11 AM. After checking out, transfer on own to the airport.

*End of your Niagara Experience Tour.*

### Exclusions

- × Arrival and Departure transfers from Airport. Offered as an optional add on. Please check with us for the add-on cost for these services.
- × Breakfast and other meals unless listed under inclusions.
- × Canada Park Fees.
- × Porterage at hotels.
- × Bottled Water in hotel rooms.
- × Travel Insurance is strongly recommended to all travelers. Travel Agents, please note - If your client chooses to decline your offer to sell them Travel Insurance, you must secure a signed Liability Waiver, as required by the TICO, the Provincial Travel Regulatory Authorities of Ontario, Canada. DMCi Inc. sells Travel Insurance to residents of Ontario who are Canadian citizens or landed immigrants (Permanent Residence Card Holders) only. Non-Canadians and non-residents of Ontario or international clients must purchase Travel Insurance in their respective province, state, or country of residence.
- × Visa and Documentation Fees.
- × Telephone calls, Laundry, and other expenses.
- × Any personal expenses.
- × Resort Fees if applicable.
- × Gratuities for driver and tour guide (expected).

### Hotels Featured

Destination	Standard	Superior
Niagara Falls	Days Inn by Wyndham Falls View	Sheraton Falls view

Rooms featured will be Standard ROH room unless specified otherwise. Hotels featured will be as above or similar. We feature a range of hotel properties. Hotel upgrades are available. Please check with us for rates and availability.

### Deposit & Payment Policy

- 61-days or more prior to start date of tour - \$250 per person.
- Full payment required 30-days prior to start date of your tour.

### Change & Cancellation Policy

- 31-days or more prior to start date of tour – refundable less \$100 per person.
- 60-days or less – 100% non-refundable.
- No Show – 100% non-refundable.
- Unused Services - non-refundable.

### FAQ

- **Is this tour an Escorted Tour with a Tour Director?** No. This is not an Escorted Tour with a Tour Director. Some services offered on an escorted tour such as check-in assistance by a dedicated Tour Director, etc. are therefore not offered on our Independent Tours. Commentary on sightseeing tours will be either a pre-recorded commentary or narrated by your driver-guide in English.
- **Are there fixed dates of departure for this tour?** No, our tour doesn't have just a few specific days when it leaves. It leaves every day during the season, so you can pick any day you like to start your adventure!
- **Will we be with the same group of people throughout this tour, like in an Escorted Tour?** No. On this tour, the people you travel with may change. You won't always be with the same group of people like you would be on an Escorted Tour.
- **How do we transfer from the Airport/VIA Rail Station to our hotel?** You must make your own way to Niagara Falls, ON. We do offer this service as an optional add-on.
- **Will someone come to my hotel to pick me up for the tours?** No. You must use the WEGO Bus included in this package to reach the attractions on your own.
- **Where do we redeem your tour vouchers?** You must redeem the tour vouchers as follows:
  - Voyage to the Falls Boat Tour – at the City Cruises Ticket booth at the Falls.
  - Niagara Adventure Pass – Redeem your ticket at the Niagara Parks Commission ticket booth at Table Rock.
- **Is it necessary to sign a Waiver to participate in your tours?** In most cases, signing a Waiver is not required. However, if your tour package includes a tour component that is considered a soft adventure activity, you will be obliged to sign a Liability Waiver issued by the operator of that tour or activity. This requirement will be clearly indicated on your tour voucher. Additionally, for all participants under the age of 18, a parent or legal guardian must sign the Waiver on their behalf.
- **Are there any specific dress code requirements for participating in the tours?** There is no formal dress code for our tours. However, we do request that clients dress modestly and appropriately according to the local weather conditions. For soft-adventure tours, there are strict dress code guidelines that must be followed for safety purposes. These specific requirements will be communicated to you at the time your tour is confirmed.
- **Size of Coaches for Transfers and Tours - What are the sizes of the coaches used for transfers and tours?** For our transfers and tours, we use coaches of different sizes. Depending on the tour and the number of people, you might be on a big coach with 56 seats, a medium-sized one with 33 seats. We also use 24-seater, 14- and 10-seater vans as well as mini vans for our tours.

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- **Are there entrance fees for National Parks in Canada?** Indeed yes. There are fees. All adults visiting Canada National Parks must buy a daily permit.
- **Will we be picked up from our hotel for the transfer to the Airport/VIA Rail Station?** No. You must make your own way to the airport/VIA Rail station. The fare will be same printed under arrival transfers.
- **Will we be picked up from our hotel for the motorcoach transfer to Niagara Airport?** Yes, you will be picked up directly from your hotel. The motorcoach will arrive at the designated hour in front of your hotel. Please be aware that the vehicle will wait no longer than three minutes. On occasion, you may be required to reach a designated pickup point on your own. The voucher you receive upon confirming your tour will have all necessary instructions for this transfer.
- **Can we expect to see wildlife on these tours?** While there is always a chance to spot wildlife during our tours, and such sightings are not uncommon, we must clarify that seeing wildlife is not a guaranteed aspect of our tours. Our guides possess extensive knowledge about the animals in the park and will gladly share information about them, should you see any wildlife or have questions about the local fauna.
- **Is it safe to approach or touch wild animals based on their behavior?** Absolutely not. Under no circumstances should you approach, touch, or exit your vehicle to photograph wild animals, regardless of their apparent calmness or friendliness. Interacting with wild animals poses significant risks to both humans and the animals themselves.
- **Is it mandatory to present Service Vouchers received from DMCI for availing confirmed services during our tour, including hotel accommodations and tours?** Yes, it is mandatory. To avail of the services confirmed for your tour, including hotel accommodations and tours, you must present a digital or printed copy of the Service Voucher provided to you by DMCI or your travel agent at the time-of-service confirmation. Failure to present this voucher may result in denial of services. Please note that in such circumstances, no refunds, substitutions, or alternative tours or services will be provided.
- **Do clients need a Credit Card for Hotel Check-Ins?** It is mandatory for clients to provide a credit card under their name when checking in at hotels, lodges, and inns. The hotel typically places an authorization hold of \$500 to \$750 on the card for incidental expenses and possible damage. This hold is released within 72 hours after check-out, deducting any incurred charges.
- **Can we use Cash or a Debit Card instead of a Credit Card at Hotel Properties?** It is important to note that most of our hotel properties do not accept cash or debit cards as a substitute for a credit card. Guests are strongly advised to ensure they have a valid credit card available for use during their stay.
- **Do guests need to provide a Photo-ID during Hotel Check-In?** Absolutely yes. At the time of check-in, clients are required to present a government-issued photo-ID, such as a passport or driver's license. Please be aware that other forms of government-issued photo-IDs, like a Social Insurance Number card, health card, citizenship card, etc., may not be acceptable.
- **What is the hotel check-in and check-out times?**  
Check-in: 4 PM  
Check-out: 11 AM  
Early Check-in and Late-Checkouts require prior approval by the hotel. Additional charges, possibly an additional night charge will apply.

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- **What is the policy in case your client's flight gets cancelled or delayed, or if they are unable to travel and join the tour for other reasons?** – DMCi Inc., our service providers, employees, contractors & sub-contractors etc. are responsible only for services booked through us. Therefore, your client's inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, delayed/cancelled visas, refused admission into the country at the point of entry, health conditions, death in the family, etc. are not reasons for a refund or a substitution tour. If your client/s are unable to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. DMCi Inc. is not responsible for any disruptions caused because of weather, traffic, road conditions, etc. All such circumstances should be covered by their Travel Insurance.

**For More Information on this Tour Package, Operating Dates & Tariffs,**

Contact our Destination Specialist @

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Independent Tours - CANADA



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